GRILL RIGHT

Bluetooth ® BBQ THERMOMETER

FAQ

1. **Where can I download the App?**

   The app can be downloaded from App Store or Google Play. Simply search "Grill Right" there.

2. **How can I connect the main unit with the App?**

   1) Install the app & turn on the Bluetooth connectivity on your smart device

   2) Press "-" & "+" at the same time on the main unit to enable the pairing mode. The connection icon will flash and appear for 30 seconds

   3) Press the "pair" button on the setup page of the app

   4) When the pairing is successful, the connection icon will stop flashing and become steady.

3. **The main unit can't pair with the app. What should I do?**

   - Please make sure the Bluetooth connectivity on your smart device is ON
   - Please make sure the pairing mode on the main unit is enabled
   - Please check if your device is compatible with the app on this page:
   http://corporate.oregonscientific.com/compatibleModels/compatible_models.html

4. **Can I use different cooking modes for two channels?**

   Yes. You can program different cooking models for the two channels.

5. **The recipe page is blank. Why?**

   Because the recipe is linked to a webpage, please make sure you have the internet access.

The Main Unit

1. **How can I turn on the device?**

   When the unit is off, tap and hold SET to turn off.

2. **How can I turn off the device?**

   When the unit is in idle, tap and hold SET to turn off.

   NOTE You cannot tap and hold SET to turn off when the units is in setting mode or when the screen display COOKING.

   When it is in setting mode, tap SET repeatedly to return to idle, then tap and hold SET to turn off

   When it displays COOKING, tap START to exit, then tap and hold SET to turn off.

   The unit turns off automatically when it is in idle after 3 hours.

3. **The main unit has no response no matter I tap any key. Why?**

   When the backlight is switched to ON, tapping the key for the first time will only activate the backlight. Tap the key again for the further operation.

4. **Can I use the product in oven?**

   Yes. The probe can be used in temperature between 0°C and 300°C (32°F and 572°F). However, the main needs to be placed outside.

5. **Can I use the product without the app?**

   Yes. The product can be used independently as all the settings can be made on the main unit without the app. The main unit will alert you of the cooking progress via vibration and color-coded display.

6. **Is the product water resistant?**

   Yes. We support IPX3 splash resistant. When using the product, please insert the probe properly to the main unit and close the battery cover to secure the splash resistance.